

Hospitality Features



- Analog phone support (Reuse existing room phones)
- API Integration/Custom Programming
- Auto Attendant /IVR
- BLF/DSS/Presence
- Call Accounting with posting to PMS system
- Call Blocking
- Call Center/Call Queuing/ACD
- Call Forwarding
- Call Parking
- Call Pickup
- Caller ID (Incoming, Outgoing & Analog phones)
- Concierge Services
- Conferencing
- Cordless phone support
- Day/Night Mode Switching (Manual or Time controlled)
- Day/Date/Custom Call Routing
- Dial-by-Name Directory
- Dial-In Conferencing Bridge
- DID Inbound Number Assignment
- Disaster Recovery Call Routing
- Do Not Disturb
- e911 Alert when called from Guest Room
- e911 Emergency Assistance (Without having to dial 9)
- Employee and Department Routing
- Fax to Email PDF forwarding
- Find Me/Follow Me
- Guest Informational Recordings
- Guest Name Display
- Hold Music and Custom Messages
- Interactive Voice Response (IVR)
- Intercom Groups
- Internet Outage Survivability
- Local or International Telephone Numbers
- Maid Location and Status
- Maintenance Personal Locations and Status
- Manual Line/Ringdown circuits (Pool, elevator, etc)
- Message Waiting Indicator
- Mobile App - iOS and Android support
- Mobility
- Multi-Level Auto Attendant
- Multiple Devices On One Extension
- Operator Console - Browser Based
- Paging/Paging Groups
- Personal Parking
- Phone Alerts
- PMS Integration
- Prepend Caller ID functionality
- Presence Across Multiple Devices
- Remote Phone Use
- Reservation Center Call Routing
- Ring (Hunt) Groups
- Room Condition
- SIP Phone Support
- Softphone Support
- Speed Call Key Info Lines
- Time of Day Call Routing
- Virtual Number – Conditional Forwarding
- Visual (On Screen) Voicemail
- Voicemail to Email forwarding
- Wake Up Calls (Escalation and Audit trail)
- 800 Numbers / Toll Free Numbers
- 900/976 Blocking