



READY TO GET STARTED?

WE'RE READY TO HELP YOU

CALL US TODAY!

(800) 967-4877 +1 (530) 889-1500

VISIT US

www.vsrnt.com

CommPoint
Cloud
Communications
Platform

Company
and
Solution
Overview



about us



VSR was founded in 1988 and has built a solid reputation of providing innovative, quality and value oriented communication products and services with thousands of happy customers. We have now embarked on the next phase of our journey by developing CommPoint Guest Center™ and CommPoint Business Center™, robust communication platforms to deliver Hosted Cloud telecom solutions to hotels and businesses.

Customers can leverage the advanced feature set and dynamic capabilities of our hosted solutions without making significant capital investments or having to manage premise based systems. We manage the infrastructure so you don't have to worry about system maintenance or upgrades.

The concept behind VoIP is the transport of voice communication over digital channels. Specifically, VoIP aims to use Internet protocols in seamlessly sending voice calls over existing data transmission lines.



VoIP & the Cloud

Benefits of VoIP

- Lower cost
- Single network for voice and data
- Lower costs for traveling and telecommuting employees
- Voice, Conference and Video calls and Webinar support

Small, medium and large companies alike are increasingly delivering business and communications technology to their employees and customers via private and public networks from the cloud.

Cloud Communications is the next step in the Internet's evolution, providing the means through Communication technologies can be delivered to you as a service wherever and whenever you need.

Benefits of Cloud Communications

- Economies of scale
- Complete flexibility
- Technology advances and ever-greater productivity
- Scale up or down quickly and easily

why choose us

Quality of Service

We have built our VoIP network utilizing the latest advancements and best practices in software and hardware development and deployment. This translates into high definition voice quality in an extremely reliable carrier grade network. One that you can count on!

Simplified Communications

We have eliminated the mystery and taken the complexity out of Communications. Our solutions allow our customers to manage their business, without the worry of their communication systems.

Customer Care

We strive to provide you with the best customer experience possible. Our technical team is US based and is extremely knowledgeable on our products as well as other industry related products and services to provide a well rounded level of support.

Value

Our pricing structure is extremely competitive, and in most cases, we can increase our customers Communications features and capabilities while reducing overall costs and labor.

Flexibility

We understand the dynamics of a growing business and the requirement to be flexible in dealing with your customers. We take this value into our daily business activities. We will work with you to identify and deliver a solution which best fits your business.

infrastructure

Reliable, Distributed Architecture

Reliable, Distributed Architecture. Our network resides across multiple distributed servers and connections housed at secure Tier 1 data centers in multiple cities throughout the U.S, U.K and Europe. We partner with Tier 1 network providers such as Level 3 Communications, Cogent, NTT Telecom, Sprint, etc.. We utilize geographically redundant architecture that provides high resiliency against network and equipment failures. This architecture minimizes risk from power outages, emergencies and natural disasters. Our team is always monitoring and ensuring all systems are functioning properly at all times. With our network redundancy, should there be an issue or emergency, redundant servers locally and distributed across different geographic areas quickly and automatically resolve the issue transparently to you.

Future-Proof

The days of costly hardware platforms, upgrades and repairs are gone with a VSR hosted solution. We constantly enhance, maintain and upgrade our network without interruption of service to you.

