

VOICENTRE

VOICENTRE *EXPRESS*



IT'S ABOUT VERSATILITY



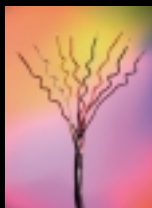


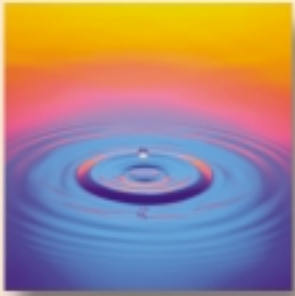
**STOP LOOKING....
YOUR SEARCH IS OVER**

You've found the most
powerful, flexible
voice messaging
system to meet your
growing business
needs...

Voicentre and
Voicentre Express. The
Voicentre product
family empowers you
to deliver the best
service and the most
effective
communication to
today's customers.

IT'S ABOUT POWER





START EXPERIENCING THE DIFFERENCE....

The Voicentre products architecture is powerful, flexible and scalable. They deliver maximum performance and reliability without sacrificing flexibility. Voicentre and Voicentre Express use the exact same software. All features are available on both hardware platforms. The differentiating factor is port capacity. Voicentre grows from 2 to 24 ports, while Voicentre Express is available in 2-8 port configurations only. These two platforms offer maximum feature performance to meet both cost and functionality demands. Voicentre and Voicentre Express are proven robust PC-based communication systems designed with you in mind.

START DELIVERING... your company's calls quickly and accurately. The Automated Attendant application will deliver calls to the right person, the first time. Callers can easily navigate through customized selections or use the directory option, giving them control over their own destiny.

START WORKING SMARTER, NOT HARDER....

Let the systems do the hard work, so you don't have to. It acts as your personal assistant; answering calls with your personalized greeting and allowing callers to leave messages when you're not available. Your messages can be delivered when you want them and where you need them, eliminating the need to constantly check for messages. This allows you the freedom to spend your time devoted to working on the business, rather than in the business.

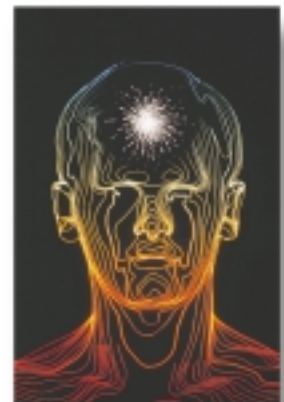
START REAPING THE BENEFITS... of your return on investment. Voicentre will quickly reimburse you with its performance, growth capability, flexible feature offering and migration path for future generation technology. This ensures that the value of your investment today is an investment in tomorrow as well.

START DOING... things your way. With the Voicentre product family, you have the necessary tools to provide you with the freedom of choice. Choose to have the new user tutorial do training for you. Choose to deliver your information to multiple users by utilizing distribution lists. Choose to get your time back.

START THINKING... about how to use the free time and resources now available. The system can lighten your work load using its Audiotext option to deliver the answers to commonly asked questions such as directions, company address and contact information, hours of operation, fax and telephone numbers just to name a few. Using the Question and Answer feature you can customize the questions and response types. The system can prompt callers for frequently needed information or perform an automated survey providing you with convenient and accurate information.

START NOW... with Voicentre or Voicentre Express.

The Voicentre product family, as well as other VSR powerful, flexible, open and scalable communication products, are available through a network of highly qualified and professional dealers. To learn more about VSR's award winning products and services or to find an authorized VSR dealer near you, contact us at sales@vsrusa.com or visit our web site at www.vsrusa.com.



VOICENTRE VOICENTRE EXPRESS
FLEXIBLE SOLUTIONS

Voice Mail Features

- Class of Service Control
- Date & Time Stamp (Auto/Manual)
- Dial Through Greeting
- Distribution List Options:
 - System, Personal & Manual
- Flexible Extension length
- Forwarding:
 - Mailbox, Extension, Menu and Outside
- Mailbox Greeting Bypass and Dial Through
- Message Delivery Options:
 - Certified, Priority, and Private Messaging
- Message Notification Options:
 - Internal, External & Pager up to 10 Numbers
- Message Options:
 - Retrieve, Save, Reply, Fast Forward, Rewind, Pause, Skip, Delete, Copy & Replay
- Message Waiting Lamp Indication
- Multiple Mailbox Greetings
- New User Tutorial
- On / Off Site Programming and Recording
- Password Protection
- Programmable System & Personal Operator
- Q & A Mailbox (99 Questions/Mailbox)
- RAD Mailbox-Recording Announcement Device
- Service Bureau Mailbox
- Virtual Mailbox

Call Processing Features

- Advanced Menuing
- Audiotext
- Call Holding/Queuing
- Call Screening
- Centrex Transfer
- Day, Night and Holiday Modes
- Dial Through Mailbox Greeting
- Easily Constructed Menu System
- Fax Tone Detection
- Flexible Channel and Time settings
- Flexible Extension/Mailbox Length
- Forwarding:
 - Mailbox, Menu, Extension & Outside
- Menu Prompt Recording
- Menu Dial Through
- Programmable System and Personal Operator
- RAD Mode
- Supervised & Blind Transfers
- Transaction Processing
- Voice mail and Extension Directory

Administrative Capabilities

- Automatic Disk Optimization
- Custom Prompt Recording
- Full Maintenance and Reporting
- Mailbox Programming / Notification
- Multiple Level Administration
- New User Tutorial
- Remote Maintenance Support:
 - Software and Modem Included
- System Backup and Restore
- System Password Protection

Integration

- Centrex Compatible
- Full Call Progress Support & Tone Recognition
- In-Band Signaling
- Over 200 Integrations Available
- Pre-Programmed Configuration
- SMDI

System Specifications

Voicentre

Platform: ISA Passive Backplane with 486 CPU Card
Optional Pentium CPU Card

I/O Ports: 2 Serial, 1 Parallel

Drives: 200-Hour Storage/IDE Type Hard Disk
1.44 MB Floppy Disk
44X CD ROM

Keyboard: 101 Enhanced

Modem: 14.4KBPS (min)

AC Input: UL 120V/240V, 5/3A, 50/60Hz

DC Output: 200W Min.

System Weight: 29 Lbs Min.

Telephone Interface: RJ-14

Port Capacity: 2-24

Dimensions:
System: 18.8"H x 6.8" W x 16.8"D
Keyboard: 1.5"H x 18.5"W x 7"D

Mailboxes: 999 max

Voicentre Express

Platform: ISA Motherboard with 486 CPU

I/O Ports: 2 Serial, 1 Parallel

Drives: 100-Hour Storage/IDE Type Hard Disk
1.44 MB Floppy Disk
Optional External CD ROM

Keyboard: 101 Enhanced

Modem: 14.4KBPS (min)

AC Input: UL 120V/240V, 5/3A, 50/60Hz

DC Output: 145W Min.

System Weight: 10Lbs Min.

Telephone Interface: RJ-14

Port Capacity: 2-12

Dimensions:
System: 11"H X 5.5" W X 15.5" D
Keyboard: 1.5"H x 18.5"W x 7"D

Mailboxes: 999 max

772-010

VSR is a global leader in the development of integrated communications software. We produce software and systems that provide integrated messaging, voice mail, advanced call routing and IP-based telephony solutions.

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